Derek B. Hanely

*FOH & BOH Food Service / Telemarketing / Service Industry*

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**Summary of Qualifications**

* Over 18+ years of working experience in the Service and Entertainment Industries.
* FOH experience to include serving, expediting, host, management, and bartending.
* BOH experience in serve safe standards, prepping, fry, cooking, plating, and dish.
* Committed to excellence in fine dining presentation and recognized for an eye to detail.
* Dependable, accountable, available, and trust worthy.
* Leadership ability that is welcoming and ability to train others for skill, speed, and accuracy.

**Skill Summary**

* Experience use of a variety of “Point of Sale” touch systems.
* Basic and industrial sized appliance, cooking surfaces, and fryers.
* Serviceable and efficient use of ordering systems and basic restaurant computerized systems.
* ServSafe Certification among other industry and food safety standards.

**Employment History**

* *Cook/Utility worker* Aramark Norton, KS 2017-2018
* Assisted in meal preparation in an industrial food service setting for over 500 + clients.
* Assisted with both FOH and BOH operations following all food safety and company standards.
* *DJ/Owner* Shockwave Entertainment Kansas City, MO 2011-2015
* Owned and operated entertainment company to include DJ equipment.
* Venues include clubs, bar, wedding, birthdays, special events, karaoke, etc.
* *Trainer/Server* Red Robin Independence, MO 2004-2006
* Customer Service, Food Handling, serving, sales, trained new employers.
* Handled Cashing system and assisted other with POS.

**Other Employment Experience**

* *DJ* B# Sharp Entertainment Kansas City, MO 2007-2012
* *Server/Trainer*  Texas Roadhouse Blue Springs, MO 2008-2011
* *Inbound CSR*  USA800 Raytown, MO 1999-2001

**Education**

* Associates Degree *Metro Community College* Lee’s Summit, MO 2011